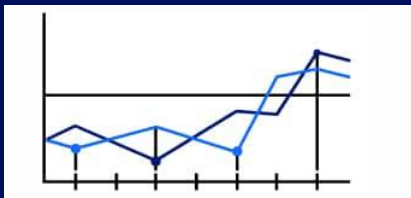




# IBM Storage Insights

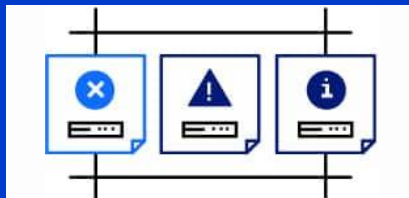
## View storage information



### SI data collector

- Probes the devices
- Receives events
- Collects performance data

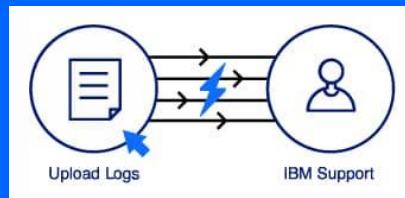
## Stay Informed



### Call Home

- For specific conditions device calls home to IBM
- Heart beat calls, verify connection
- Inventory data is sent infrequently

## Support made easy



### IBM Support

- Ticket systems
- Entitlement systems

## Analytics driven diagnostics



### Internal diagnostic and analysis applications

- Storage health checker
- Proactive Services, e.g. Slow Drain Device detection

# IBM Storage Insights

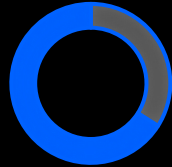
AI driven insights to improve the health and performance of your infrastructure



Deploy



23 million telemetry points per SVC System collected every day



66% of System issues resolved automatically



40% faster action plan after case is opened



Monitoring to help prevent problems



3 Exabytes of capacity monitored in our data lake

## Storage Insights frees employees to focus on innovation by simplifying storage management and support



“

With IBM Storage Insights, we have root-cause analysis of storage issues at our fingertips. It also helps with planning, giving us instant insight into how much capacity we have.

We've started looking at the recommendations that IBM sends us for optimization and best practices for our storage environment, based on data collected through Storage Insights.

- David Bywater, Senior Technical Specialist, Coventry Building Society

# Three great reasons to try Storage Insights



IBM  
Storage  
Insights

## 1 Included with Storage Purchase

- ✓ Included with your IBM Block Storage purchase
- ✓ You can set it up in the next few minutes
- ✓ It will help you immediately

## 2 Nothing to Maintain

- ✓ It's hosted in the IBM Cloud
- ✓ IBM manages and upgrades your dashboard
- ✓ Always up to date

## 3 Enhanced IBM Support

- ✓ Automated ticket creation
- ✓ IBM support shares a live view of the client infrastructure and can use it to troubleshoot issues
- ✓ IBM can get Log information without bothering the client

Storage Insights is **secure**.

Personal, identity, and application data are never accessed.

- ✓ Only metadata about your storage is collected
- ✓ ISO/IEC 27001 ISM certified
- ✓ HIPAA / Blue Diamond ready
- ✓ GDPR compliant
- ✓ Communication is one way, encrypted and compressed
- ✓ Data at rest is AES 256-bit encrypted

If have questions and concerns about how it stays secure and protects your metadata, check out <https://ibm.biz/insightssecuritypage>.

# Which product is right me for?



IBM  
Storage  
Insights



IBM  
Storage  
Insights  
Pro



IBM  
Spectrum  
Control



IBM  
Storage  
Insights  
For  
IBM  
Spectrum  
Control \*

\* Every Spectrum Control customer can have the SI Pro functions enabled in their SI (free) instance [ibm.biz/SI4Control](https://ibm.biz/SI4Control)